



Community CARES

Mission:

Serving and strengthening the community by providing emergency shelter, resources, and supportive services to individuals and families experiencing homelessness.



2019 ANNUAL REPORT

Vision Statement:

Community CARES:

Collaborates with community organizations to address the unique needs of those experiencing homelessness.

Equips individuals and families to build independent, healthy and stable lives, through emergency shelters and supportive programming.

Strives to be an agent of change to end homelessness.

50 West Penn Street
Carlisle PA 17013

717-249-1009

www.morethanshelter.org



Member Agency of:
United Way of Carlisle
& Cumberland County





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Dear CARES Community,

2018 marked many new beginnings for the organization. Carlisle C.A.R.E.S. began in 2004 with a hand full of men looking for shelter from the harsh elements. Over the next 15 years, CARES transformed from merely being an overnight “get out of the cold” shelter to a life-transforming organization. Today Community CARES shelters daily an average of 60 men, women, and children, and saw over 500 of them during the year.

One of the first changes in 2018 was the introduction of the Coordinated Entry system to Cumberland County. This system’s purpose is to remove the confusion in navigating services for those at-risk or experiencing homelessness. The hope is to eliminate chronic homelessness by providing one point of entry, thereby giving as many resources and referrals as possible at first contact. To access this system, an individual can call 211 and have an over the phone vulnerability assessment completed or come to a pre-approved walk-in location to have a live assessment completed. Community CARES(CARES) is the designated place for a walk-in assessment. During the assessment, the Coordinated Entry Specialist will also work to find alternative options for the one seeking help to avoid shelter when possible. When not possible, the individuals are referred to shelters and added to the Community Que. Most times, Community CARES is the only option, but as a community, we are working to build necessary supports to see homeless ended.

2018 also saw the departure of CARES’ founder and longtime Executive Director, Shari Bellish. Her vision and heart for those struggling with homelessness was the catalyst for many of the new programs operating today. Just before her departure, Shari and the Board of Directors began to work towards the organization’s name change. In November, Carlisle C.A.R.E.S. became Community CARES. This change represents the broadening focus and scope of CARES services and brings much-deserved recognition to the value of the community working together to end homelessness throughout Cumberland County. When every member of our community begins to thrive, our region as a whole is empowered.

As the year wound to a close, CARES introduced another proactive program named Cumberland Street Reach, an outreach program with the aim to reach the most vulnerable living in a location not intended for human habitation and those facing eviction. Our goal is to prevent homelessness when we can, or make it as brief as possible. The Community Outreach Coordinator spends time each week connecting at local food pantries, connecting with individuals living in tents throughout the area and connecting with ongoing ministries to identify and build relationship with those battling homelessness.

Community CARES is committed to continuing to build upon the strong foundation of hope with a renewed determination to not only assist once someone is homeless, but also pursue a solution for those near homelessness. For this reason, Community CARES is “more than shelter”. No individual organization can flourish without the assistance of like-minded local partners and CARES is no exception. We work collaboratively with other non-profits and government entities to determine the best possible paths forward for our clients to achieve safe, affordable housing.

Additionally, the partnerships and dedication of our board members, church congregations and volunteers have been instrumental to our continued development. We continue to remain flexible and adapt to our changing world while successfully carrying out our mission. Working together in building community – our common goal unites us.

Beth Kempf, Executive Direc-

tor

The Financials

2019 Income

Individual Donations	121,629
Church Donations	43,849
Total Business Donations	47,171
Service Organization Donations	13,855
Other Income	34,803
Grants	241,636
Fundraising	58,562
In Kind Donations	
Total Income	561,503

2019 Expenses

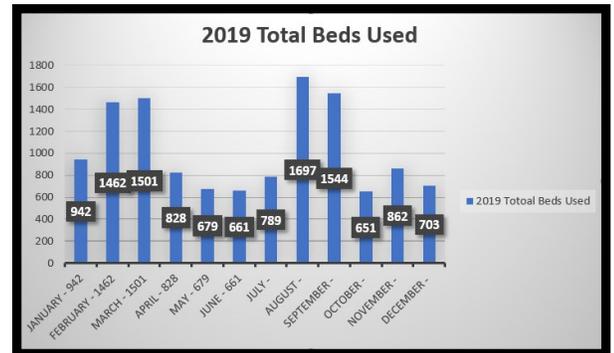
Payroll	334,593
Occupancy & Utilities	66,762
Transportation	9,166
Professional Services	34,695
Administrative	10,916
Fundraising	18,256
Insurance	8,074
Total Expenses	482,462

Emergency Shelter

The shelter is not in a permanent location, but rotates each month to a different church facility offered by our community. The shelter is primarily supported by volunteers and coordinated by Community CARES staff. It is open to families and individuals who are experiencing homelessness, 365 days a year including holidays.

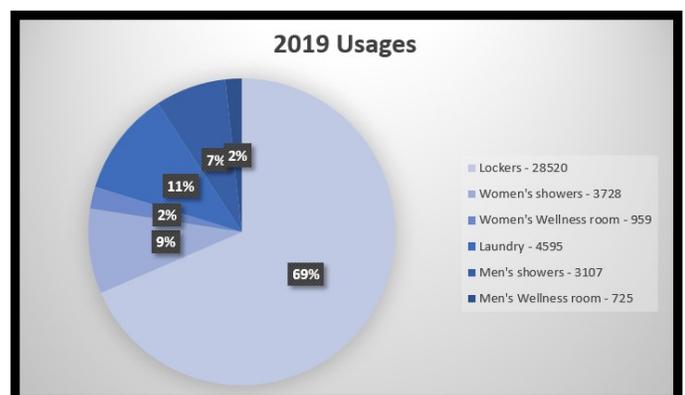
2019 Hosts:

January First Evangelical American Legion	July First Church of the Brethren Carlisle UMC
February First United COC	August Otterbein UMC
March Carlisle UMC	September Plainfield COG
April Plainfield COG Carlisle Quaker Meeting	October St. Paul's Lutheran Carlisle Quaker Meeting
May 2nd Presbyterian Church Universal Unitarian of the Cumberland Valley	November St. John's Episcopal Mt Holly COG
June Carlisle Alliance Mt Holly COG	December Life House COG Carlisle UMC



The Resource Center provides:

- * Lockers for storage of personal items
- * Kitchenette with lunch options, snacks, and beverages
- * Ongoing supportive services and coordinated entry
- * Job training and continuing education in collaboration with Employment Skills Center and other agencies
- * Assistance from over 20 other human service providers
- * Wellness room containing cots for recuperation from illness or injury, 3rd shift employment
- * Mailboxes
- * Showers & Laundry Facilities
- * Assessment Suite



Street Outreach

Cumberland Street Outreach is a new program in 2018 which allows us to reach individuals and families experiencing (or at risk of) homelessness throughout Cumberland County who may not understand or have access to the current walk-in system and will reach into areas of the county where our services are not widely understood. One goal of Outreach is to help people get connected to resources and services before emergency shelter is required.



Do we want to change any of the wording

Cyberspace

Cyberspace is a community computer lab which provides access to internet and other software programs (as well as staff support) for the purposes of job searches and applications, resume building, housing applications, and school work, to name a few.

Community CARES dissolved the computer lab in November 2019. It will reopen under new management in 2020.

Coordinated Entry

During 2018, Community CARES (Resource Center) was named as the only physical access site for Coordinated Entry in Cumberland County. Coordinated Entry is a HUD mandated program that helps with the rapid rehousing initiative by ensuring more immediate connection to services and housing (for individuals and families experiencing homelessness) through entry onto the community que. As a walk in site for Coordinated Entry, we can often provide immediate assistance into our program (or others) allowing the opportunity to help stabilize individuals more quickly as they navigate the system and services available to them. In addition, the Resource Center is sometimes the staging and/or assessment site for those encountered during Cumberland Street Outreach, to assist in connecting them with services in hopes of preventing their need to stay in temporary shelter and accessing permanent housing more quickly.

2019 Community CARES Staff:

Executive Director – **Beth Kempf**

Administrative Assistant – **Kelly Major**

Finance Coordinator- **Ann Carney**

Volunteer Coordinator - **Tracy Shuell**

Supportive Services Coordinator - **April Edwards**

Supportive Services Coordinator - **Meagan Hartman**

Resource Center Coordinator - **Karen Rhody**

Emergency Shelter Coordinator - **Courtney Darr**

Cyberspace Coordinator - **Mary Parks**

Program Assistant – **Janelle Crossley** (started in November 2019)

Community Outreach Coordinator - **Simone McRae**

Executive

Board of Directors

President - **Brad Griffie**

Vice President - **Andrew Lippert**

Secretary - **Jennifer Heishman**

Treasurer - **Sam Glesner**

Board of Directors - Committee Chairs

Staff Relations Chair -

Deborah Johnston (left in ?)

Staff Relations Chair - **Matt Johnston** (started in ?) (not pictured)

Board Development/Governance Chair - **Justin Hovetter**

Development Chair - **Jim Sniscak** (left in September 2019)

Development Chair - **Carley Miller** (started in October 2019)

Programs Chair - **Pat Pehlman** (left in November 2019)

Members at large - **Dave Rogers**



2019 Community CARES Events & Fundraisers

Movie Premier

On January 17, 2019 we continued our movie premier event with from Sony Classics Pictures, titled *Stan & Ollie*.



STAN & OLLIE Jan. 17, 2019

Community Celebration

On Tuesday April 9, 2019, again under the direction of Carrie Breschi, people joined us as we continued our tradition of the Celebrity Cookie Bar and presented awards to four deserving members of the community.



Annual Golf Tournament

On October 4, 2019 Community CARES held their Annual Golf Tournament at the Carlisle Barracks Golf Course. Over 30 foursomes came out to play a round of golf weathering the windy conditions. Brad Monosmith took the top overall prize this year of a year long membership to the Carlisle Barracks Golf Course

Fall Chamber Mixer

On October 30, 2019 Community CARES held their fall Chamber Mixer. With the Resource Center decked out with Halloween decorations, members of the Chamber joined us for conversation, laughs, soup, and walking tacos. We sent everyone away with our first promotional piece featuring our new look.



We Need Your Help

Become one of our very much needed volunteers at the:

Resource Center

or the

Overnight Shelter

or

With Cumberland Street Outreach

Ways to Donate Funds

Cash or Checks made payable to
“Community CARES”

Visit our website
www.morethanshelter.org
via PayPal or Stripe

Drop unwanted clothing & shoes in
Community Aid Bins around Carlisle
displaying Community CARES logo!

Become a
member of our
sustainable giving
programs:

Solace SOCIETY



For more info: Call 717-249-1009

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